

Basics:

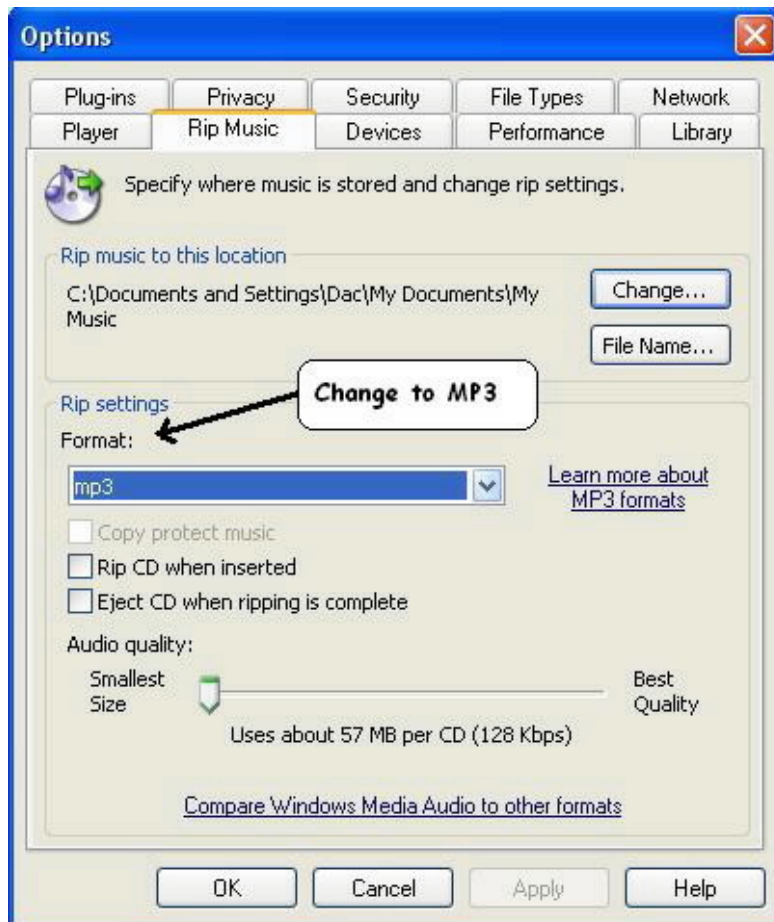
- **How do I use my MP3 Player**
 - To use the MP3 player you need to transfer .mp3 files on the disk. Once you plug the drive in the USB port. You will see a “Removable Disk” icon under My Computer. This new Drive functions in the same way as your C: drive. To transfer music to the player, .mp3 files must be dragged, copy/pasted, or be saved in to this drive.
- **What Format can I play on my Player**
 - Only MP3 format files can be played in a MP3 Player. Just as you wouldn't open a Word document in a spreadsheet program. You cannot play formats other than .mp3 in a MP3 Player.
- **What is a MP3 Format?**
 - **The MP3 format is a compression system for music. The MP3 format helps reduce the size of a song without hurting the quality. The goal of the MP3 format is to compress a CD-quality song by a factor of 10 to 14 without noticeably affecting the CD-quality sound. With MP3, a 32-megabyte (MB) song on a CD compresses down to about 3 MB.**
- **Where do i get MP3s from?**
 - There are two ways to get a MP3 file. 1) Download or Buy it from the internet 2) Rip it from CDs you own.
- **What is Ripping?**
 - **CD Ripping is the process of converting your songs from an audio CD to a MP3 File. The software used to do this is called a Ripper. There are hundreds of free Rippers in the market. Few of the most popular include *Windows Media Player 10* and *Music Match Jukebox 10*.**

Troubleshoot:

I used Windows Media Player to transfer my music to MP3 player, why can't I hear anything when I play it back?

- Make sure the HOLD button is in the OFF position
- Media Player saves your CD in a .wma format by default. You need to change this setting to save as a .mp3

Go to Tools -- Options -- Rip Music -- Change Format to mp3



- **I get an Error Message saying Disk is “Write Protected”**
 - First make sure that the HOLD button is in the OFF position
 - If problem is not solved Format the drive (Read how to Format)
- **How do I Format my MP3 player?**
 1. Right Mouse Click on the MP3 Drive under My Computer
 2. Select Format
 3. Select FAT for File System
 4. Click Start
- **When I turn my Player on it says “Ext Media Form”**
 - Please re-format the MP3 player in FAT mode.